



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

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Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2017/437-A

Date: 8th September, 2017

Minutes of Meeting

A meeting of Student Grievance Redressal Committee (SGC) Index Institute of Dental Sciences, was held on 08.09.2017 at 12:00 pm in the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar - Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Shilpi G Gupta - Member
5	Dr. Shubhra Dey - Member
6	Ms. Annu Rathore - Student member
7	Mr. Adama Kanoje - Student member

Dean, Dr. Priyank Banthia welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held on 05/09/2017.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed.

Agenda No.2: To install Suggestion / complaint box.

Action Taken No.2: It was resolved that complaint drop box shall be installed in front of the Administrative Block. The Grievance cell has to work affectively on student's complaint and suggestion and issues shall be resolved in stimulated time period.

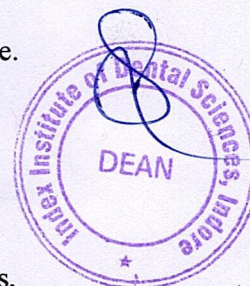
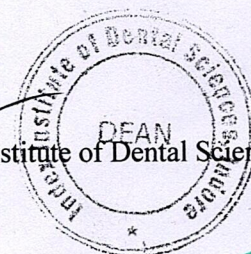
Agenda No.3: Encouraging the students to express their grievances / problems freely and frankly, without any fear of being victimized.

Action Taken No.3: It was resolved that students shall be encouraged by arranging mentor – mentee. meet to express their grievances / problems freely and frankly, without any fear of being victimized. Members shall make environment conducive so that students can express their grievances / problems freely and frankly. Dr. Pranav Parashar suggested to improve discipline enforcement and also guide students regarding college rules and regulations.

The meeting ended with vote of thanks to the chair and all the members of the committee.

Member Secretary,
Student Grievance Redressal Committee

Dean,
Index Institute of Dental Sciences,
Indore



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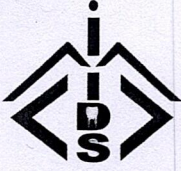
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Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2018/105-A

Date: 8th March, 2018

Minutes of Meeting

A meeting of Student Grievance Redressal Committee, (SGC) of Index Institute of Dental Sciences, was held on 8.03.2018 at 2 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar – Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Shilpi G Gupta - Member
5	Dr. Shubhra Dey- Member
6	Dr. Ravish Tongya - Member
7	Ms. Anu Rathore - Student member
8	Mr. Adama Kanoje - Student member

Dr. Magesh Kumar welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed.

Agenda No.02: Complaint received from- Mr. Akhilesh Sharma dated 03/03/2018 regarding frequent change in bus schedule.

Action Taken No. 2- The matter was discussed telephonically with the in-charge transport section, Index group of Institutes and it was finalised that bus schedule will be displayed in the student's section and any changes done on emergency basis will be communicated to students through the student section.

Agenda No.3: Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

Action Taken No.3: It was resolved that following things shall be done:

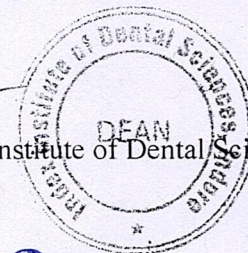
- Advising students of the college to respect the right and dignity of their colleagues.
- Students should complaint freely for any problems like sexual harassment –any kind of physical or mental harassment.
- If students have any complaint regarding their studies, they should raise the complaint.
- Utmost priority to be given to restraint and patience in any case of arguments.

The meeting ended with vote of thanks to the chair and all the members of the committee.

Member Secretary,
Student Grievance Redressal Committee

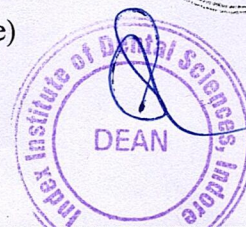
Dean,

Index Institute of Dental Sciences,
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Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2018/364-A

Date: 10th September, 2018

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 10/09/2018 at 2 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar - Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Hemani Sukhija - Member
5	Dr. Pallavi Singh - Member
6	Dr. Ravish Tongya - Member
7	Ms Megha Soni - Student member
8	Mr Neil Gupta - Student member

Dr. Magesh Kumar Member Secretary, Student Grievance Redressal Committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda No.2: Complaint received from Ms Ayushi Bhoj on 30/08/2018.

Action Taken No. 2: As personal belongings were reported to be lost, it was discussed about the safety of personal belongings. The CCTV camera recording was checked and it was found that one student had mistakenly kept the same in her locker. Installation of CCTV cameras in all corridors was discussed and would be for ward warded to be approved by the management.

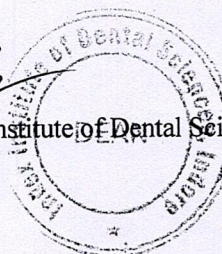
Agenda No. 3: Update regarding anti ragging and sexual harassment committees

The committees reported that there were no incidents of ragging or sexual harassment in the campus and the same was to be reported to University and Dental Council of India.

The meeting ended with vote of thanks to the chair and all the members of the committee.

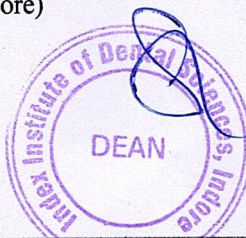
Member Secretary,
Student Grievance Redressal Committee

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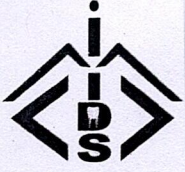


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Ref.no: IIDS/Admin/2019/ 24 - D

Date: 2nd February, 2019

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 02/02/2019 at 12 pm at the Council Hall, IIDS. Leave of absence was granted to Dr. Pallavi Singh

who expressed her inability to attend the meeting. The following members were present:

S. No.	Name
1	Dr. Utpal Mazumdar - Chairperson, GRC
2	Dr. Himanshu Kanungo - Member Secretary
3	Dr. Rolly S. Agarwal - Member
4	Dr. Vedant Patel - Member
5	Dr. Himanshu Singh - Member
6	Ms. Ambuja Agarwal - Student member
7	Mr. Harshad Parmar - Student member

Dr. Himanshu Kanungo Member Secretary, Student Grievance Redressal committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda No.2: Speedy redressal of grievances

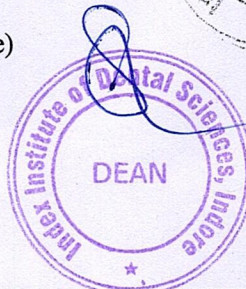
Action Taken No.2: It was discussed and decided to speed up the work of grievance redressal. The member will sort out important grievances only and time line for the grievance redressal disposal will be for 1 month. Initial redressal should be taken up by the mentors Dr. Vedant Patel was entrusted with the responsibility for the same. The meeting ended with vote of thanks to the chair and all the members of the committee.

H. Kanungo
Member Secretary,
Student Grievance Redressal Committee

[Signature]
Dean,
Index Institute of Dental Sciences,
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Ref.no: IIDS/Admin/2019/456-A

Date: 19th November, 2019

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 19/11/2019 at 12:00 pm at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Himanshu Kanungo - Member Secretary
3	Dr. Rolly S. Agarwal Member
4	Dr. Vedant Patel- Member
5	Dr. Himanshu Singh - Member
6	Ms Ambuja Agarwal Student member
7	Mr Harshad Parmar- Student member

Dr. Himanshu Kanungo Member Secretary, Grievance committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on 2nd February 2019 were read and confirmed with unanimity.

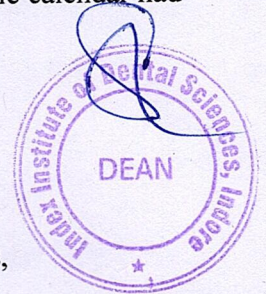
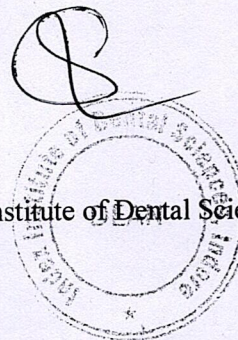
Agenda No. 2: To discuss the application from final year students regarding internal assessment exams.

Action Taken No. 2: It was raised by final year students that internal exams should be conducted as only one theory exam per day instead of theory and practical both. After detailed discussion with the examination section in-charge and all the department heads it was opined that if number of days required of examination will be increased there will be corresponding decrease in number of teaching days of the academic year. The same was not advisable as the academic calendar had already been constrained due to COVID 19 situation.

The meeting ended with vote of thanks to the chair.

H. Kanungo
Member Secretary,
Student Grievance Redressal Committee

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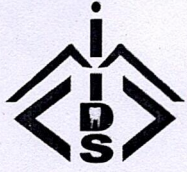
Prepared By: Shivam Sharma

Shivam Sharma
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Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2020/145

Date: 3rd April, 2020

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 03/04/2020 at 10:00 am at the Lecture Hall 1, IIDS through hybrid mode.

The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Rolly S. Agarwal - Member Secretary
3	Dr. Magesh Kumar - Member
4	Dr. Ravish Tongya - Member
5	Dr. Dheeraj Sharma - Member
6	Ms Megha Soni - Student member
7	Mr Neil Gupta - Student member

Dr. Rolly S. Agarwal Member Secretary, Grievance committee welcomed all the members present in the meeting.

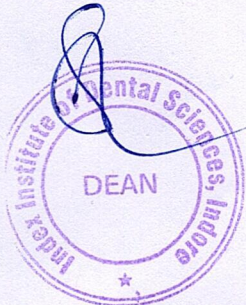
Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda no. 2: To discuss the grievance put forth by students regarding online teaching.

Action Taken No. 2: It was submitted that the classes were in online mode, teachers were taking classes through Zoom platform and posting notes through WhatsApp Group. However, students were facing problems due to network issues and lack of storage capacity of their phones. They wanted the college authorities to plan a suitable platform on which the teachers could send their notes which were accessible to the students without any difficulty. To redress the issue, the grievance redressal cell planned to put notes on an online platform by implementing a Learning Management System and it was unanimously decided that Learning Management System be installed by purchasing Cloud storage. Redressal of the Grievance:



04/07/20
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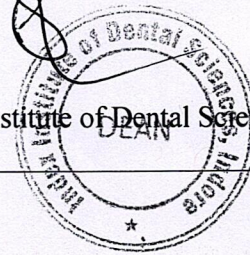
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The issue was forwarded to the university and it was decided to implement Learning Management System at the earliest.

The meeting ended with vote of thanks to the chair and all the members of the committee.

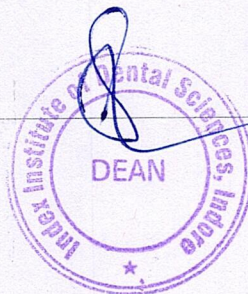

Member Secretary,
Student Grievance Redressal Committee



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Index Institute of Dental Sciences,
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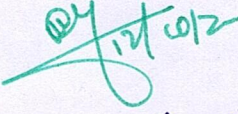


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Prepared By: Shivam Sharma


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Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2020/393-A

Date: 14th December, 2020

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 14/12/2020 at 10:00 am at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson,GRC
2	Dr. Rolly S.Agarwal – Member Secretary
3	Dr. Navneet Agarwal- Member
4	Dr. Abhishek Sinha- Member
5	Dr. Saurabh Khandelwal- Member
6	Dr. Pallavi Singh- Member
7	Dr. Ganga Dubey- Member
8	Ms Ambuja Agrawal - Student member
9	Mr Habeel Matkawala - Student member

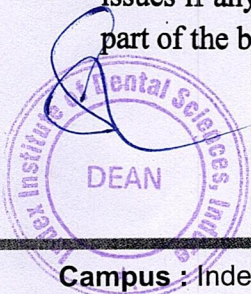
Dr. Rolly S. Agarwal Member Secretary, Grievance committee commenced the meeting and welcomed all the members present. Thereafter each item mentioned in the agenda was taken up into consideration separately.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on November 28 were read and confirmed with unanimity.

Agenda No. 2: To discuss and take necessary action regarding the grievance submitted by Mr. Golu Patidar received regarding the uncooperative behaviour of staff of Bank of India, IMCHRC Branch.

Action Taken No. 2: As per the complaint received the staffs of Bank of India, IMCHRC Branch show uncooperative behaviour towards the students, and the same has been taken into consideration. The students were made to wait for long periods by the bank staff and their issues if any were not properly addressed and there was a general lack of cooperation on the part of the bank staff. The issue was discussed with due importance, the Dean,



[Handwritten Signature]
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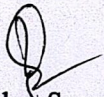
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Dr. Satish Karandikar assured that he will look into the matter and will talk to the branch officials and ensure that they take necessary action. Resolution: The manager of Bank of India, Index Medical college branch was called upon by the Dean and expressed his concern regarding the issue. The manager promised that he would look into the matter to resolve the problem and all students can be assured that employees would extend favourable and friendly behaviour towards them.

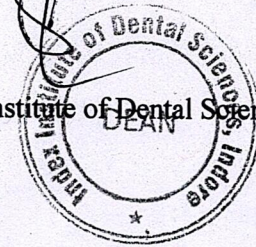
The meeting ended with thanks to the chair.



Member Secretary,
Student Grievance Redressal Committee

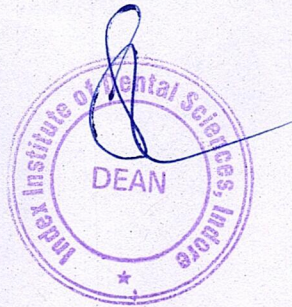


Dean,
Index Institute of Dental Sciences,
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Prepared By: Shivam Sharma


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Ref.No: IIDS/Admin/2021/ 579-A

Date: 5th April, 2021

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 05/04/2021 at 10:00 a.m. at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Rolly S. Agarwal - Member Secretary
3	Dr. Navneet Agarwal- Member
4	Dr. Abhishek Sinha- Member
5	Dr. Saurabh Khandelwal- Member
6	Dr. Ganga Dubey- Member
7	Ms Ambuja Agrawal - Student member
8	Mr. Habeel Matkawala- Student member

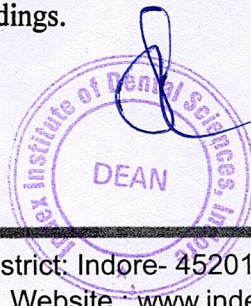
Dr. Rolly S. Agarwal Member Secretary, Grievance committee commenced the meeting and welcomed all the members present. Thereafter each item mentioned in the agenda was taken up into consideration separately.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on 14th December 2020 were read and confirmed with unanimity.

Agenda No. 2: To discuss the application received from Ms Vartika Tiwari

Action Taken No.2: The application received from Mrs. Pooja Tiwari on behalf of Ms Vartika Tiwari was read and discussed. After listening to all concerned, it was opined by all the committee members that it would be better to change the posting batch for the internship in favour of the student. This would enable them to better concentrate on their studies and clinical work. All the concerned students were counselled by the committee members to not let minor disagreements lead to conflicts and misunderstandings.




04/04/21
Rolly S. Agarwal
Malwanchal University
Indore (M.P.)

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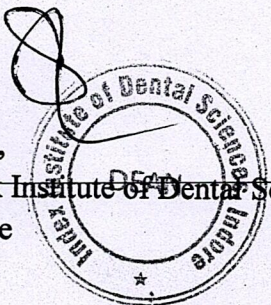
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The batch change would be effective from the next rotational posting and all the concerned HODs were to be informed by the students' section regarding the same.
The meeting ended with vote of thanks to the chair.

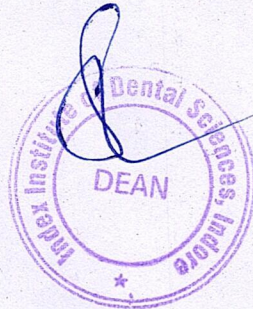

Member Secretary,
Student Grievance Redressal Committee

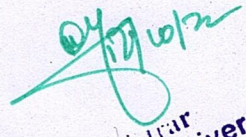
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Prepared By: Shivam Sharma



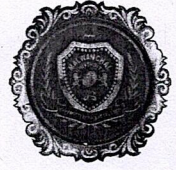
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INSTITUTE OF DENTAL SCIENCES

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Ref.no: IIDS/Admin/2021/ 817 - A

Date: 28th October, 2021

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 28/10/2021 at 10:00 am at the Council Hall, IIDS. The following members were present:

Agenda No. 02: To discuss the grievance submitted by students regarding hostel food.

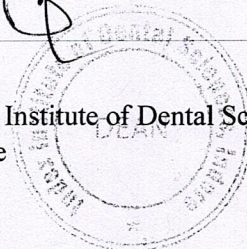
Action taken no. 02: The students letter reflects their dissatisfaction with quality of food and serving of unhealthy fried foods. The members discussed the matter with serious concern, it was decided that mess round by the staff will be taken by staff regularly now and the weekly menu shall be pre approved.

The students were assured that such lapses will never be repeated in future.

The meeting ended with thanks to the chair and members present.

Member Secretary,
Student Grievance Redressal Committee

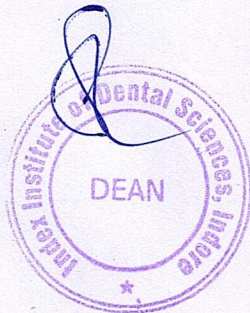
Dean,
Index Institute of Dental Sciences,
Indore



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Prepared By: Shivam Sharma

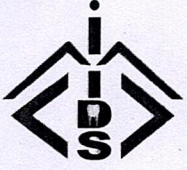


Registrar
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Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2022/12-A

Date: 4th February, 2022

Minutes of Meeting

A meeting of Student Grievance Redressal Committee, Index Institute of Dental Sciences, was held on 04/02/2022 at 12:00 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Rolly S. Agarwal - Member Secretary
3	Dr. Navneet Agarwal - Member
4	Dr. Abhishek Sinha - Member
5	Dr. Saurabh Khandelwal - Member
6	Ms. Ambuja Agrawal - Student member
7	Mr. Habel Matkawala - Student member

Dean, Dr. Satish Karandikar welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

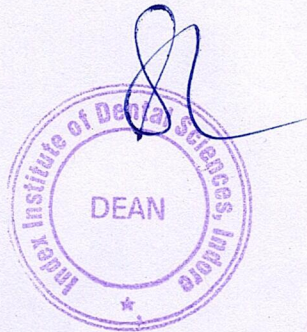
Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed by all.

Agenda No.2: Student grievance submitted by Ms. Afsha Khan to be addressed by members of grievance redressal committee.

Action Taken No.2: Ms. Afsha Khan had reported that she had noticed that her roommate was depressed and reserved since past few days. The matter was addressed by the members of redressal committee while maintaining anonymity and redressal measures included prompt action by the mentor. Also consultation with clinical psychologist to be arranged at the earliest.

Agenda No.3: Any other matter with the permission of the chair.




Signature of Registrar
Registrar
Malwanchal University
Indore (M.P.)

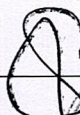
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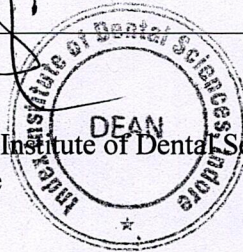
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Action Taken No. 3: It was resolved that the grievance cell has to work affectively on student's complaint and suggestion. Issues shall be resolved in stimulated time period and strengthening of mentor mentee and peer interaction activities was also discussed.
The meeting ended with vote of thanks to the chair and all the members of the committee.



Member Secretary,
Student Grievance Redressal Committee

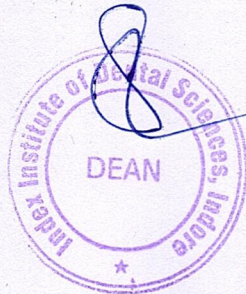

Dean,
Index Institute of Dental Sciences,
Indore

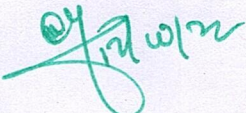


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